

CA No. 153844261  
Complaint No. 07/2026

In the matter of:

Sunil Kumar .....Complainant

VERSUS

BSES Yamuna Power Limited .....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Suraj Aggarwal, Counsel for the complainant
2. Mr. R.S. Bisht, Mr. B.R. Yadav, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 26<sup>th</sup> February, 2026  
Date of Order: 16<sup>th</sup> March, 2026

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The brief facts of the grievance are that the complainant applied for Load Reduction against CA No. 153844261 vide request no. OLNNG1711255104 at premises no. Flat No.3, Khasra No. 10/11, Milan Garden, Mandoli Industrial Area, Delhi-110093. It is also his case that OP rejected his application for load reduction on the grounds of "Load Reduction could not be entertained till the time locking period date 05.03.2026".

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The complainant also stated that since December 2024 till date, the actual consumption/load at his premises has never crossed 12 Kw and he has applied for 12 Kw, which is sufficient for his usage.

2. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking Load Reduction against CA No. 153844261.

Reply further submitted that the electricity connection bearing CA No. 153844261 was initially sanctioned with a load of 11 kVA. That during the preceding financial year, the Maximum Demand Indicator (MDI) recorded at the Complainant's electricity consumption consistently exceeded the sanctioned load. Accordingly, in strict compliance with Regulation 17(4)(ii) of the DERC Supply Code Regulations, 2017, the Respondent issued a notice dated 09.05.2025 to the Complainant for Revision of Sanctioned Load and Security Deposit, based on the highest average of maximum demand recorded during four consecutive months as mentioned below:-

S. No.	Maximum Demand (kW/kVA)	Billing Period
1	39.26	05-Jun-2024 to 03-Jul-2024
2	35.68	04-Jul-2024 to 03-Aug-2024
3	36.90	04-Aug-2024 to 04-Sep-2024
4	38.48	05-Sep-2024 to 02-Oct-2024

The sanctioned load of the Complainant was revised from 11 kVA to 38 kVA, and the revised load was duly reflected in the bill dated 10.10.2025. In the present case, the enhancement of load took effect in October 2025, and the mandatory locking period of six months expires only on 05.03.2026.

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3. The complainant refuted the contents of the reply of the respondent. It is stated that according to Rule No. 17(4)(ii) DERC Regulations 2017, for the revision of sanctioned load, the licensee should take the highest value of average of Maximum Demand of any consecutive 4 months of the preceding financial year (1<sup>st</sup> April to 31<sup>st</sup> March).

It is further stated that in this case BYPL took the readings from June 2024 to September 2024, and they send notice on 09.05.2025 for the process of load revision. According to DERC rules, the consumer can apply for load reduction after the 6 months period of load revise. The Six month period ends on November and the complainant applied for load reduction on 17.11.2025 which is after the six months lock-in period. Complainant will not compensate for the delay of the process of load revision by the respondent

During the hearing, OP was directed to conduct joint site visit. The complainant also filed ownership documents.

4. Arguments of both the parties were heard.
5. From the narration of facts and material placed before us we find that the complainant's application for load reduction was rejected by OP on the grounds that the complainant's consumption during the financial year 2024-25 was on higher side and in compliance with Regulation 17 (4)(vi) of DERC Regulations 2017.

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Regulation 17 (4)(vi) of DERC Regulations 2017 stipulates as under:

**17. Existing connections:-**

**(4) Review of sanctioned load/contract demand by the Licensee:-**

(i) For revision of sanctioned load or contract demand as the case may be, the Licensee shall take the highest of average of Maximum Demand readings recorded as per billing cycle covering any four consecutive calendar months in the preceding financial year i.e. from 1st April to 31st March, rounded off to the lower integer.

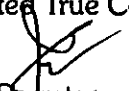
(vi) The upward or downward revision of sanctioned load or contract demand as the case may be, shall be done once in a financial year and shall be made effective from 1st July of the financial year.

(vii) If the load is enhanced by the Licensee pursuant to sub clause (ii), the request for any load reduction shall be entertained only after expiry of 6 (six) months from the date of enhancement of load.

6. From perusal of the above stated Regulation, it is transpired that the OP enhanced the load of the connection of the complainant as per above stated Regulation for the consumption in financial year 2024-25 and reflect the same in the bill month of October 2025. The bill for the month of October 2025 includes Rs. 1, 21,500/- as security amount. As per Sub-Regulation (vii) stated above, the lock-in period for load reduction will be after expiry of six months from the date of enhancement of load.

7. Therefore, in view of above, it is transpired that the load was enhanced by OP on 06.09.2025 and same reflected in the bill month of October 2025. The lock-in period has now been exhausted, thus the complainant can now apply for load reduction and OP should reflect the load reduction from the date of exhaustion of lock-in period i.e. 05.03.2026.

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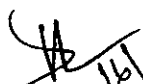
ORDER

The complaint is allowed. The complainant is directed to apply for load reduction and OP should take action immediately after receipt of application of the complainant and reduce the load of the complainant from the date of exhaustion of lock in period.

OP is further directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

  
(S.R. KHAN)  
MEMBER (TECH.)  
16/3/26

  
(P.K. SINGH)  
CHAIRMAN

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